

From: Mary Lou Nolan
To: Microsoft ATR
Date: 1/23/02 8:09am
Subject: MSAG.doc.dot

Mary Lou H Nolan
4332 Davidson Avenue NE
Atlanta, GA 30319

January 23, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the Microsoft antitrust dispute. I support Microsoft in this dispute and feel that this company is being wrongfully punished for being successful. This continuing legal battle is a waste of precious resources and money. I believe the settlement that was reached in November will serve in the best public interest.

It is my understanding that under this agreement, Microsoft must share more information with other companies and follow procedures that will make it easier for other companies to compete. Microsoft has agreed to disclose for use by its competitors various interfaces that are internal to Windows' operating system products. Microsoft has also agreed to make available any protocols implemented in Windows' operating system. Additionally, Microsoft has agreed to design future versions of Windows to make it easier to install non- Microsoft software.

This settlement is a thorough agreement that is sufficient to deal with the issues of this lawsuit. Please support this settlement. Thank you for your support.

Sincerely,

Mary Lou H. Nolan